



## Pelee Island Transportation Services Code of Conduct:

Pelee Island Transportation Services (PITS) is committed to providing a safe, comfortable, and enjoyable experience for all passengers. To help us fulfill our commitment, we ask that you honor this Code of Conduct.

### The following behaviors or acts are not permitted on Pelee Island Transportation Services Property or Vessels:

- Carrying any firearms on you, including ammunition, knives and weapons of any kind and any other prohibited item. PITS reserves the right to prohibit any items at their discretion.
- Unsolicited photographing or video recording that disrupts a passenger's experience or interferes with vessel operations.
- Unruly or disruptive behavior that interferes with passengers' enjoyment of the ferries including running, the incitement of running, and blocking of hallways and exits.
- Fighting or physical aggression of any kind, including verbal and physical assaults.
- Acts or behavior that PITS management determines is a safety concern or that interrupts vessel operations or passengers' experience.
- Harassing, threatening, or intimidating behavior, sexual misconduct or lewd behavior including inappropriate interaction with passengers or employees.
- Offensive language or gestures.
- Clothing with offensive language, obscene gestures/graphics, or nudity or clothing that does not sufficiently cover undergarments.
- Intoxication or substance impairment that results in irresponsible behavior.
- Smoking/Vaping is not permitted anywhere on PITS property or vessels.
- Entering restricted areas.
- Theft of any kind.
- Defacing or damaging any PITS property.
- Soliciting and distributing literature not pre-approved by PITS management.
- Refusing to follow verbal or printed instructions or cooperate with PITS employees.
- Parents or guardians are responsible for the behavior of their minor children. Appropriate behavior and supervision are the responsibility of the parent/guardian and is always expected. We strongly recommend that minors (under 18) be accompanied by an adult.

## Personal Conduct:

Conduct deemed by PITS to be inappropriate for the peace and good order of the vessels, terminals, passengers, or employees, and which may adversely affect the safety of others is not permitted. Anyone who violates the Code of Conduct may be subject to refused passage and/or suspension of ferry privileges.

## Notice:

Pelee Island Transportation Services is not responsible for any lost, stolen or damaged items.

Pelee Island Transportation Services reserves the right to revise or modify this Code of Conduct with or without notice.

PITS utilizes surveillance cameras at terminals and aboard vessels as part of our overall security program.