

DOMESTIC TARIFF

Provisions for aircraft WITH UP TO 29 PASSENGER SEATS

RULES, RATES AND CHARGES

APPLICABLE

TO

TRANSPORTATION OF PASSENGERS AND BAGGAGE OR GOODS

BETWEEN POINTS IN CANADA

ISSUED BY

The Owen Sound Transportation Company Limited
717875 Hwy 6
Owen Sound, ON N4K 5N7

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE

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CHECK SHEET

Original and revised pages as named below, contain all changes from the original tariff, effective as of the date shown thereon:

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**EXPLANATION OF ABBREVIATIONS,
REFERENCE MARKS AND SYMBOLS**

CTA..... Canadian Transportation Agency

Cont'd..... Continued

No..... Number

\$..... Dollar(s)

[R]..... Denotes reductions

[A]..... Denotes increases

[C]..... Denotes changes which result in neither increases or reductions

[X]..... Denotes cancellation

[N]..... Denotes addition

CAD..... Canadian

N/A..... Not Applicable

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RULE 1. DEFINITIONS

In this tariff, the following words shall have meanings set out below:

"Baggage" means luggage or such articles, effects or other personal property of a passenger or passengers as are necessary or appropriate for wear, use, comfort or convenience in connection with the flight.

"Canada" means the ten provinces of Canada, the Yukon Territory, the Districts and Islands comprising the Northwest Territories of Canada and Nunavut.

"Carrier" means The Owen Sound Transportation Company Limited

"Live Flight" means the movement of an aircraft with payload from the point of take-off to the first point of landing thereafter (intermediate technical or fuel stops excepted).

"Charterer" means a person, firm, corporation, association, partnership, or other legal entity who contracts for the transportation of passengers and baggage, or goods and/or property from a specified origin to a specified destination, for a particular itinerary, agreed upon in advance.

"Destination" means the point to which the passengers or goods to be transported on a flight are bound.

"Ferry Flight" means the movement of an aircraft without payload to position the aircraft to perform a flight or upon completion of a flight to position the aircraft to a point required by the carrier.

"Goods" means anything that can be transported by air including animals.

"Origin" means the point from which a flight commences with payload to be transported.

"Passenger" means a person, other than a member of the air crew who uses the air carrier's domestic service by boarding the air carrier's aircraft pursuant to a valid contract.

"Traffic" means any passengers or goods that are transported by air.

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RULE 2. APPLICATION OF TARIFF

- (1) This tariff is applicable to the transportation of passengers and their baggage or goods using aircraft operated by Cameron Air Service Inc.
- (2) An air service will be furnished under the terms of this tariff only after an appropriate written air transportation contract, in the form prescribed by The Owen Sound Transportation Company Limited, is executed by the charterer and the carrier.
- (3) Air transportation shall be subject to the rules, rates and charges published or referred to in this tariff in effect, by virtue of the effective date on each page, on the date of signing of the air transportation contract.
- (4) The contents of this tariff shall form part of the air transportation contract between the carrier and the charterer and in the event of any conflict between this tariff and the contract this tariff shall prevail.

RULE 3. CURRENCY

Rates and charges are published in the lawful currency of Canada. Where payment is made in any currency other than Canadian, such payment shall be the equivalent of the Canadian dollar amounts published in this tariff on the basis of local banker's rates of exchange as calculated on the date of signing the air transportation contract.

RULE 4. MILEAGE DETERMINATION

For the purpose of computing rates and charges herein, the mileage to be used, including both live and ferry (if any) mileage, will be the shortest mileage covering the actual airport to airport great circle distance of the agreed flight or flights, using the following sources in the order listed below:

- (1) Air Distance Manual, published jointly by International Air Transport Association and International Aeradio Limited.
- (2) IATA Mileage Manual, published by the International Air Transport Association.

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RULE 5. COMPUTATION OF CHARGES

The total price payable by the party contracting for the use of an aircraft shall be the following:

- (1) An amount determined by multiplying the distance travelled by the aircraft determined in accordance with Rule 4 herein, times the applicable air transportation rate per mile, shown in Table "B", or, where distances cannot be measured, the rate per hour or fraction thereof of the flight(s), times the applicable rate per hour shown in Table "B", provided that the charge for the flight shall not be lower than the minimum charge per flight shown in Table "B".
- (2) An amount obtained by multiplying the distance of the ferry flight(s), if any, determined in accordance with Rule 4 herein times the applicable ferry rate per mile shown in Table "B", or, where distances cannot be measured, times the applicable ferry rate per hour shown in Table "B", provided that the charge per ferry flight shall not be lower than the minimum charge indicated in Table "B", or
- (3) Point to Point Rates as published in Table "A".
- (4) N/A
- (5) Due to the inability to foresee actual cost, the following charges will be established at the time that the contract is signed:
 - (a) Loading/unloading of the aircraft.
 - (b) Charges for goods carried outside the aircraft.
 - (c) All charges or expenses incurred by the carrier to cover the cost of accommodation, meals and ground transportation for the air crew whenever the nature of the service to be provided requires said air crew to live away from the place at which it is normally based.
 - (d) Charges for storage.
 - (e) The actual cost of all passenger and/or goods handling charges incurred by the carrier at an airport other than the carrier's base.
 - (f) The actual cost of any special or accessorial services performed or provided on request.

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- (6) Layover charges, if any, as set forth in Table "B2", will be assessed by the carrier for holding the aircraft on request at any point on the route in excess of the free waiting time.
- (7) Landing charges as per Table "B1".
- (8) Taxiing charges, if any, for the time required to transport passengers and baggage or goods by taxiing from point to point on the surface calculated by multiplying the time required by the rates and charges per hour shown in Table "B".
- (9) Valuation charges, if any, in accordance with Rule 11 and Rule 12.

RULE 6. CONDITIONS OF CARRIAGE

(A) Acceptance of Children

- (1) Children under 12 years of age are accepted for transportation when accompanied on the same flight and in the same compartment by a passenger at least 12 years of age.
- (2) Ages 8 to 11 inclusive will be carried unaccompanied on flights providing: the child is brought to the airport by a parent or responsible adult; the child has satisfactory evidence establishing his/her age on the date of commencement of carriage; the child possesses written information showing the name and address of the responsible adult meeting the child at destination; and prior to releasing custody of an unaccompanied child, the agent will obtain positive identification of the responsible party meeting the child and the signature of the said party.
- (3) The carrier will not assume any financial or guardianship responsibility for unaccompanied children beyond those applicable to an adult passenger.

(B) Exemption from Liability

Subject to the limits of liability contained in this tariff the carrier will be exempted from liability due to any failure to perform any of its obligations under the carrier's charter agreement arising from:

- (1) Labour disputes or strikes, whether of the carrier's employees or of others upon whom the carrier relies for the fulfilment of the flight agreement, and;

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- (2) **"Force Majeure"**, or any other causes not attributable to the wilful misconduct of the carrier including accidents to, or failure of aircraft or any part thereof, of any machinery or apparatus used in connection therewith. Refusal of a Government or public body, on what ever grounds, to grant the carrier any clearance, licence, right or other permission necessary for the performance of the carrier's operation is deemed to be included in the term "Force Majeure". Provided, always, that in the event of such failure, the carrier will use its best efforts to fulfil its obligations including the provision of alternate means of transport.

(C) Medical Clearance

The carrier reserves the right to require a medical clearance from the Company Medical Authorities if travel involves any unusual risk or hazard to the passenger or to other persons (including, in cases of pregnant passengers, unborn children).

(D) Refusal to Transport

- (1) The carrier reserves the right to refuse to board or transport any passenger and to remove any passenger from any flight for any one or more of the following reasons:
- Such action is necessary for reasons of safety;
 - Such action is necessary to prevent violation of any applicable law, regulation or order of any country or possession to be flown over.
- (2) The carrier will refuse to transport, or will remove at any point, any passenger whose actions or inactions prove to the carrier that his/her mental or physical condition is such as to render him/her incapable of caring for himself/herself without assistance, unless he/she is accompanied by an attendant who will be responsible for caring for him/her en route and, with the care of such an attendant, he/she will not require attention or assistance from employees of the carrier beyond the services normally provided by the carrier – Carriage of Persons with Disabilities – See Rule 7 (B) Acceptance of Declaration of Self-reliance.
- (3) If such refusal or removal per (1) or (2) above is, in the carrier's reasonable discretion, necessary or desirable for reasons of the health, comfort or safety of that person, passengers, the carrier's employees or agents, the air crew, the aircraft or the safe operation of the aircraft, or is otherwise necessary or desirable to prevent violation of any

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applicable law, regulation or order of any governmental authority of those jurisdictions where the aircraft shall be flown from, to or over. In particular, but without limiting the generality of the foregoing, the carrier's right of refusal to board or transport a passenger and to remove a passenger shall include all acts defined as Prohibited Conduct in (5) below.

- (4) The carrier may, in its reasonable discretion, impose sanctions on any person who engages in or has engaged in any conduct or behaviour on the carrier's aircraft, or to the knowledge or reasonable belief of the carrier, on any airport property or other carrier's aircraft, that the carrier determines, in its reasonable judgment, may have a negative effect on the safety, comfort or health of that person, passengers, the carrier's employees or agents, air crew or aircraft or the safe operations of the carrier's aircraft (the "Prohibited Conduct").
- (5) Examples of Prohibited Conduct that could give rise to the imposition of sanctions include, but are not limited to:
 - i. significant impairment arising from the consumption or use of alcohol or drugs prior to boarding or while on board an aircraft of the carrier;
 - ii. engaging in belligerent, lewd or obscene behaviour toward a passenger or employee or agent of the carrier;
 - iii. threatening, harassing, intimidating, assaulting or injuring a passenger or employee or agent of the carrier;
 - iv. tampering with or willfully damaging an aircraft, its equipment or other property of the carrier;
 - v. failing to comply with all instructions, including all instructions to cease Prohibited Conduct, given by the carrier's employees;
 - vi. unauthorized intrusion or attempted intrusion onto the flight deck of an aircraft;
 - vii. smoking or attempting to smoke in an aircraft;
 - viii. wearing or carrying dangerous or deadly weapons on aircraft (other than on duty escort or peace officers who have complied with the carrier's guidelines);

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- ix. inability or unwillingness to sit in the seat with the seatbelt fastened;
- x. use of a cellular telephone, a laptop computer or an electronic device on board the aircraft after being advised to cease such use by a member of the crew.
- (6) The sanctions the carrier may impose on a person may be any one or a combination of the following:
- written or verbal warning;
 - refusal to permit boarding of an aircraft;
 - removal from an aircraft at any point;
 - requiring the person to undertake in writing to refrain from repeating the Prohibited Conduct in question and from engaging in any other Prohibited Conduct as a prerequisite to further travel with the Carrier during the probationary period that will not normally exceed one (1) year;
 - refusal to transport the person on a one time basis, for an indefinite period or permanently, as determined by the carrier.
- (7) The carrier reserves the right, in its reasonable discretion, to impose the sanction or sanctions it considers appropriate in the circumstances of each case considering the severity of the Prohibited Conduct. Prohibited Conduct described in paragraph (5)(iii), (iv), (vi) or (viii) will usually entail the imposition of an indefinite or permanent ban from travel with the carrier. Any person who is given a sanction pursuant to paragraph (5)v may respond in writing to the carrier with reasons why the carrier should remove the sanction within thirty (30) days. The carrier may remove a sanction imposed on a person pursuant to paragraph (5)v, if, in the carrier's reasonable discretion, and considering the person's previous conduct, the carrier determines that the person will not engage in further Prohibited Conduct and the carrier will communicate its decision to the person within a reasonable time.

Despite anything written elsewhere in this tariff, the carrier's sole liability to a person whom the carrier refuses to carry following an incident of Prohibited Conduct is to provide a refund to the person of the unused portion of the person's fare.

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These remedies are without prejudice to carrier's other rights and recourses, namely to seek recovery of any damage resulting from the Prohibited Conduct or as otherwise provided in the carrier's tariff.

Liability The carrier is not liable for its refusal to transport any passenger or for its removal of any passenger in accordance with the preceding paragraphs of this rule.

(E) Space and Weight Limitations

Passengers and baggage or goods will be carried within space and weight limitations of the aircraft.

(F) Schedules/delays

The carrier shall use its best efforts to carry the passengers and baggage with reasonable dispatch. Times shown in charter contracts, passenger tickets or elsewhere are not guaranteed and form no part of the charter contract. Flight times are subject to change without notice.

RULE 7. CARRIAGE OF PERSONS WITH DISABILITIES

(A) Acceptance for Carriage

The carrier will make every effort to accommodate a person with a disability and will not refuse to transport a person solely based on his/her disability. In the event of a refusal, the carrier will offer to provide a written explanation to the person for the decision to refuse carriage within 10 calendar days of the refusal.

(B) Acceptance of Declaration of Self-reliance

Except for safety-related matters governed by Transport Canada, the carrier will accept the determination made by or on behalf of a person with a disability that the person is self-reliant and does not require services of a personal nature during a flight, such as assistance with eating, personal hygiene, using washroom facilities or taking medication.

(C) Acceptance of Mobility Aids

- (1) The carrier will carry as priority baggage, in the cabin where possible, the following mobility aids:

- (a) a wheelchair (except when aircraft design does not permit carriage of the mobility aid);
- (b) a walker, a cane, crutches or braces;
- (c) a device to facilitate communication; and/or
- (d) any prosthesis or small medical device.

Where possible, the carrier will allow persons with disabilities to retain any items outlined in (b), (c), or (d) at their seat.

- (2) Where the aircraft design does not permit the carriage of the aid, the carrier will advise the person with a disability of alternate transportation arrangements that the person may make to transport the aid, or to travel with the aid.
- (3) Providing the aircraft can carry the aid, the carrier will:
 - (a) disassemble and package, where necessary, the aid for transportation and assemble the aid upon arrival; and
 - (b) return the aid promptly upon arrival.
- (4) Where the facilities, the tarmac, and the weather conditions permit, the carrier will allow a manually-operated wheelchair to be used to reach:
 - (a) the boarding gate;
 - (b) the stairs of the aircraft; or
 - (c) the door of the aircraft (for aircraft accessible via a boarding system).

(D) Acceptance of Service Animals

The carrier will accept for transportation, a service animal required to assist a person with a disability provided the animal is properly harnessed and certified in writing, as being trained by a professional service animal institution. The carrier will permit the service animal to accompany the person with a disability on-board and to remain on the floor at the passenger's seat or, where there is insufficient floor space at the passenger's seat, to remain on the floor in an area where the person can still exercise control over the animal. The carrier will avoid separating persons with disabilities from their service animal.

(E) Accessible Seating

The carrier will provide the person with a disability with the most accessible seat on the aircraft. The carrier will consult the person to determine which seat is the most accessible to meet specific disability-related needs.

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(F) Services to be ProvidedAt time of reservation

When a person identifies himself/herself as a person with a disability, the carrier will:

- (1) describe the type of equipment and services available to accommodate persons with disabilities;
- (2) discuss both the level of accessibility and the limitations of the aircraft, the tarmac, the facilities and the availability of boarding equipment for the available services to accommodate that person's disability-related needs; and
- (3) note, and offer to confirm in writing, services to be provided as soon as possible after the reservation has been made and before the flight.

At the time of travel

- (1) Where a request for a service is made in advance of travel, the assistance provided by the carrier will include:
 - (a) assistance at check-in;
 - (b) assistance to reach the boarding area;
 - (c) assistance to board and deplane;
 - (d) assistance with baggage;
 - (e) assistance to transfer to/from a mobility aid;
 - (f) assistance to transfer to/from a passenger seat;
 - (g) inquiring, from time to time after check-in, about the needs of a person who is not independently mobile and attending to those needs when the services required are usually provided by the carrier;
 - (h) limited assistance with beverages and snacks – such as opening packages and identifying items;
 - (i) assistance to proceed to the general public area or to a representative of another carrier;
 - (j) any additional service to accommodate a person's disability-related needs.
- (2) If the request for these services is not made in advance of travel, the carrier will make every effort to provide the service.

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When boarding and deplaning

The carrier will board and deplane persons with disabilities using specialized equipment whenever possible. As a last recourse, a person may be carried by hand to enplane and deplane if the following applies:

- (1) restrictions inherent to the aircraft or the tarmac prevent the use of any other boarding/deplaning method;
- (2) the person agrees to be hand-carried; and
- (3) this can be done safely.

(G) Liability of Carrier Respecting Mobility Aids

Where a carrier has transported a person's mobility aid, and the aid is damaged during flight or is unavailable at destination, the carrier will:

- (1) provide the person with a suitable replacement aid;
- (2) if the carrier cannot promptly provide a suitable replacement aid, assist the person in finding a suitable temporary replacement; and
- (3) if a suitable replacement aid is not available within a reasonable amount of time, make every effort to find, with the person, an equitable resolution to the situation.

RULE 8. ACCEPTANCE OF BAGGAGE OR GOODS

- (1) All baggage or goods presented for transportation is/are subject to inspection by the carrier.
- (2) Articles of baggage or goods will not be carried when such articles are likely to endanger the aircraft, persons or property, are likely to be damaged by air carriage, are unsuitably packed, or the carriage of which would violate any applicable Canadian laws, regulations, or orders.
- (3) If the weight, size or character of baggage or goods renders such baggage or goods unsuitable for carriage on the aircraft, the carrier, prior to departure of the flight, will refuse to carry such baggage or goods or any part thereof. The following articles will be carried only with prior consent of the carrier:
 - (a) Firearms of any description. Firearms for sport purposes will be carried as baggage provided the passenger possesses the required permit/licence and, provided that such firearms are disassembled or packed in a suitable case. The provisions of this subparagraph do not apply to Peace Officers' prescribed sidearms or other similar weapons.
 - (b) Explosives, munitions, corrosives and articles which easily ignite.

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- (c) (*) Pets including, dogs, cats and birds, when properly crated in leakproof containers and accompanied by valid health certificates or other documents where these are required. Such pets and animals may be carried in the cargo compartment of the aircraft.
(*) Not applicable to service animals.

RULE 9. REFUNDS

- (1) Application for refund shall be made to the carrier or its duly authorized Agent.
- (2) If a portion of the agreed transportation has been completed, refund will be the difference between the fare, rate or charge paid and the fare, rate or charge applicable to that portion of the agreed transportation completed, less any applicable cancellation charges, as specified in this tariff.

RULE 10. LIMITATION OF LIABILITY – PASSENGERS

- (1) The liability of the carrier in respect of the death of, or injury to, a passenger is limited to the sum of \$300,000.
- (2) In no cases shall the carrier's liability exceed the actual loss suffered by the passenger. All claims are subject to proof of amount of loss.
- (3) The carrier is not liable:
- (a) In the case of any passenger whose age or mental or physical condition, including pregnancy, is such as to involve an unusual risk or hazard, for any damages sustained by that passenger that would not have been sustained but for his/her age or mental or physical condition; or
- (b) In the case of a pregnant passenger, for any damages in respect of the unborn child of that passenger.

RULE 11. LIMITATION OF LIABILITY – BAGGAGE

Liability in the case of destruction or loss of, damage to, or delay of checked and unchecked baggage - (*) Not applicable to mobility aids - see Rule 7 (G).

- (1) The carrier is liable for damages sustained in the case of destruction or loss of, damage to, or delay of checked or unchecked baggage as set out in the following paragraphs:

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- (a) The liability of the carrier is limited to sum of \$1,800.00 for each passenger in the case of destruction, loss, damage or delay of baggage, whether checked or unchecked. However, the limit will not apply:
- (i) If it is proved that the damage resulted from an act or omission of the carrier, its servants or agents, done with intent to cause damage or recklessly and with knowledge that damage would probably result; provided that, in case of such act or omission of a servant or agent, it is also proved that such servant or agent was acting within the scope of their employment.
- (b) If the carrier proves that the damage was caused or contributed to by the negligence or other wrongful act or omission of the person claiming compensation, or the person from whom he or she derives his or her rights, the carrier shall be wholly or partly exonerated from its liability to the claimant to the extent that such negligence or wrongful act or omission caused or contributed to the damage.

Unless the passenger proves otherwise:

- (i) All baggage checked by the passenger will be considered to be the property of that passenger.
- (ii) A particular piece of baggage, checked or unchecked, will not be considered to be the property of more than one person.
- (iii) Unchecked baggage, including personal items, will be considered to be property of the passenger who is in possession of the baggage at the time of embarkation.
- (2) The liability of the carrier is limited to the declared value of baggage except when the passenger:
- (a) has declared the value of the baggage to be an amount exceeding \$1,800.00 per passenger for any one or more passengers; and
- (b) has paid an additional charge of \$1.00 per \$100.00 or fraction thereof for the excess amount to a maximum total liability of CAD \$2,500.00 including basic carrier liability.
- (3) No action shall be maintained for any loss, or partial loss of or damage to baggage or for any delay in the carriage thereof unless notice of a claim is presented in writing to the head office of the carrier within 30 days from the date the baggage should have been delivered.

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- (4) In no cases shall the carrier's liability exceed the actual loss of the passenger. All claims are subject to proof of amount of loss.

RULE 12. LIABILITY OF CARRIER – CARGO

- (1) Subject to subsection (2) the liability of the carrier in respect of loss of, or damage to, goods, whether caused directly or indirectly by the act, neglect or default of the carrier or not, is limited to the sum of \$32.00 per kilogramme.
- (2) Liability of the carrier is limited to the declared value of goods except when the passenger:
- (a) has declared a value of the goods in an amount exceeding \$32.00, and
 - (b) has paid an additional charge of \$1.00 per \$100.00 or fraction thereof for the excess amount to a maximum total liability of CAD \$2,500.00 including basic carrier liability.

RULE 13. SUBSTITUTION OF AIRCRAFT(*)

- (1) When, due to causes beyond the control of the carrier, the aircraft contracted for is unavailable at the time the air transportation commences or becomes unavailable while carrying out such transportation the carrier may furnish another aircraft of the same type or, with the consent of the party contracting for the use of the aircraft, substitute any other type of aircraft if the rates and charges for the new aircraft are the same as for the original aircraft, except as provided in paragraphs (2) and (3).
- (2) When the substituted aircraft is capable of a larger payload than the original aircraft contracted, the payload carried in the substituted aircraft will not be greater than the payload which would have been available in the aircraft originally contracted, unless the party contracting for the use of the aircraft agrees to pay the rates and charges applicable to the substituted aircraft.
- (3) When the maximum payload of the substituted aircraft is smaller than the maximum payload of the original aircraft contracted, charges will be based on the rates and charges applicable to the type of substituted aircraft.

(*) Applicable when the contract entails the use of the full capacity of the aircraft in question.

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RULE 14. PAYMENT REQUIREMENTS

- (1) Payments for a contracted flight made to any person to whom the carrier, directly or indirectly, has paid a commission or has agreed to pay a commission with respect to such flight, shall be considered payment to the carrier.
- (2) N/A

RULE 15. CANCELLATION CHARGES

- (1) When cancellation is made more than 24 hours prior to the planned departure, no cancellation charges shall be levied.
- (2) When the cancellation is made less than 24 hours prior to the planned departure of the first flight of the day, 100% of the total air transportation contract price will be retained by the carrier.

RULE 16. TICKETS

The carrier does not issue tickets. Subject to the contract between the carrier and the charterer, prior to the flight, the charterer will provide a list of all the passengers' names to the carrier.

RULE 17. PASSENGER RE-ROUTING

The carrier is not liable to any passenger when he/she misses his/her flight. In these instances, no other flight alternative is offered by the carrier to the passenger.

RULE 18. DENIED BOARDING COMPENSATION

The carrier does not overbook flights, therefore, no denied boarding compensation is offered to the passenger.

TABLE "A"
RATES AND CHARGES
POINT TO POINT RATES
(In Canadian Dollars)

WINDSOR TO PELEE ISLAND, ON

Adult	\$26.25
Child (2 to 12 years of age inclusive)	\$13.10
Senior (65+)	\$20.00
Infant (less than 2 years of age)	FREE
Freight: 50lbs or less	\$9.00
Freight: over 50lbs	\$0.18 per lb
Dog*	\$0.18 per lb including crate

PELEE ISLAND TO WINDSOR, ON

Adult	\$26.25
Child (2 to 12 years of age inclusive)	\$13.10
Senior (65+)	\$20.00
Infant (less than 2 years of age)	FREE
Freight: 50lbs or less**	\$9.00
Freight: over 50lbs**	\$0.18 per lb
Dog* **	\$0.18 per lb including crate

* If carriage of a large dog displaces a seated passenger, the dog will be counted in the total passenger complement, must have a reservation, and is charged the adult fare per seat displaced.

** No discount programs may be applied to freight, including animals.

Point to point rates **may** be quoted on a round trip basis and have precedence over any other type of rates.

In addition, the carrier **may** indicate a minimum occupancy required by aircraft type in order to carry out a point to point service.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

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TABLE "B"
RATES AND CHARGES PER MILE AND PER HOUR
(In Canadian Dollars)

AIRCRAFT TYPE	LIVE RATE PER MILE	FERRY RATE PER MILE	MINIMUM CHARGE PER FIGHT
			N/A
			N/A
			N/A

AIRCRAFT TYPE	LIVE RATE PER HOUR	FERRY RATE PER HOUR	MINIMUM CHARGE PER FIGHT
			N/A
			N/A
			N/A

Above rates to be computed in accordance with Rule 4 herein.

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TABLE "B1"
LANDING CHARGES
(In Canadian Dollars)

AIRCRAFT TYPE	CHARGE PER LANDING

Airport fees and taxes:

All passengers will be responsible for payment of an Airport Fee of \$1.00 plus tax, per passenger, as charged by the **Pelee Island Airport**.

Above rates to be computed in accordance with Rule 5 herein.

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TABLE "B2"
LAYOVER CHARGES
(In Canadian Dollars)

AIRCRAFT TYPE	FREE WAITING TIME IN HOURS	RATE PER HOUR	MAXIMUM CHARGE PER DAY OR PART
			N/A
			N/A
			N/A

Above rates to be computed in accordance with Rule 5 herein.

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SCHEDULE 1
Pelee Island Transportation Services
2014/15 Winter Air Service
Customer Information Guide

Start of 2014/2015 Winter Air Service:

Service is scheduled to begin on Monday, December 8 departing Windsor at 4 p.m. A return flight from Pelee Island will immediately follow at 4:40 p.m.

Service will continue daily until the start of ferry service in the spring. The last scheduled flight will take place on the day ferry service resumes.

Schedule of flights:

	<u>Depart Windsor</u>	<u>Depart Pelee</u>
Monday –Thursday, & Saturday	0900 9:00 am	0940 9:40 am
	1600 4:00 pm	1640 4:40 pm
Friday	0900 9:00 am	0940 9:40 am
	1430 2:30 pm	1510 3:10 pm
	1550 3:50 pm (students)	1630 4:30 pm
	1710 5:10 pm	1750 5:50 pm
Sunday	1430 2:30 pm	1510 3:10 pm
	1550 3:50 pm	1630 4:30 pm (students)
	1710 5:10 pm	1750 5:50 pm

Fares and freight rates (subject to change):

	<u>Regular (one way)</u>	<u>w/Frequent discount</u>
Adult (13-64 yrs)	\$26.25	\$21.00
Child (2-12 yrs)	\$13.10	\$10.45
Senior (65 yrs +)	\$20.00	\$16.00
Dog*	\$0.18 per lb including crate	N/A
Freight	50 lbs or less	\$9.00 flat rate
	Each lb over 50 lbs	\$0.18 per pound

* If carriage of a large dog displaces a seated passenger, the dog will be counted in the total passenger complement, must have a reservation, and is charged at the adult fare per seat displaced.

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Baggage:

Each passenger is permitted to bring up to but not exceeding **40 lbs** of personal carry-on baggage. This includes all stowed bags, packages, and carry-on items.

Additional weight will be classified as freight and will be charged at a rate of \$ 0.18 per pound. Freight will be shipped on each flight as space and weight considerations permit.

Passengers are asked to ensure that all bags and parcels are securely closed or tied to prevent spillage and loss of contents.

Airport fees and taxes:

All passengers will be responsible for payment of an Airport Fee of \$1.00 plus tax, per passenger as charged by the Pelee Island Airport.

Reservations:

Reservations for any scheduled flight can be made during office hours. Please call (519) 724-2115 or 1-800-661-2220 or visit the PITS office at West Dock. The agent is on duty during the following hours except for the hour(s) they are at the airport:

Monday to Saturday:	8:00 am – 12:00 noon 1:00 pm - 5:00 pm
Sunday	12:00 noon – 5:00 pm

Purchasing tickets:

All passengers must be paid in full for their transportation prior to boarding the flight. At the time of making reservations, passengers may supply a credit card account number or a Pelee Transportation charge account number. All charges will be applied to the credit card or charge account 24 hours prior to scheduled departure.

A ticket receipts will be presented at Pelee airport.

Cancellations must be made prior to 24 hours in advance of the reserved flight to avoid payment of cancellation fees.

Check-in and boarding at Windsor

Cameron Air Service Counter

Great Lakes Flight Centre

2800 Hayes Road

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Windsor, Ont, N8W 1Z4

All passengers are required to check-in at the Cameron Air service counter located at the Great Lakes Flight Centre at least **45 minutes** prior to their scheduled departure. Passengers arriving late may not be permitted to board as their seat may be assigned to a stand-by passenger.

Check-in and boarding at Pelee Island airport:

Passengers are required to be at Pelee airport **45 minutes** prior to scheduled departure. Only passengers, freight and baggage that have been properly processed will be permitted to board the aircraft.

Weights for passengers, pets, and baggage:

Passenger will be asked to verify his/her weight including clothing, coats and boots.

Weights as declared to the agent by the passenger will be documented on the passenger manifest and initialled as accurate by the passenger.

Pets:

All pets must be contained in approved transportation cases or crates. The size of the transportation case or crate must allow the animal stand on all four legs without appearing crowded.

Pet containers are considered freight and will be stowed at the rear of the passenger compartment as space permits.

In situations involving a particular breed or an uncooperative pet, the pilot may exercise his or her discretion.

Firearms and ammunition:

Firearms and ammunition must be declared upon check-in. Guns must be trigger locked and the chamber empty. Ammunition must be stored in a locked container.

Baggage retrieval at Windsor (Great Lakes Flight Centre) Cameron Air

All baggage stowed in the aircraft will be removed from the aircraft by the ground crew and distributed to the passengers.

Freight will be held at the terminal counter for pick-up. All freight must be signed for as received upon pick-up.

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Baggage retrieval at Pelee Island airport:

Baggage will be unloaded by the pilot and ticket agent and distributed to the passengers.

Freight will be taken to the terminal building for distribution. All freight must be signed for as received upon pick-up.

Freight services:

There will be a dedicated freight only flight on Tuesdays departing Windsor at 14:00 and Pelee Island at 14:40

Freight will be received in Windsor by staff at the Cameron Air service counter (Great Lakes Flight Centre) during the following hours:

Monday to Friday	6am to 4pm
Saturday and Sunday	9am to 3pm

All freight and parcels delivered by the supplier or by courier must be addressed as follows:

(Destination name & telephone number)

Pelee Island ON, N0R 1M0
c/o Cameron Air Service Counter
Great Lakes Flight Centre
2800 Hayes Road
Windsor, Ont
N8W 1Z4

Tel: 519-969-7052

Deliveries of provisions, auto parts, prescriptions, office supplies, etc., will be accepted and placed in a climate controlled holding area.

Perishable items will be placed in cooled storage, and frozen goods will be kept in a freezer room until the first available flight.

All freezer and refrigerated storage is subject to availability.

Please instruct all suppliers to clearly mark what type of storage is required.

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All freight received will be recorded on a freight manifest and will be placed on the first available flight, space permitting. The Pelee Island agent will telephone the receiving party to advise when to pick-up the freight.

All shippers and receivers are reminded that passengers, pets and baggage are given priority over freight whenever capacity is limited.

Freight is placed on the aircraft on a first in, first out basis. From time to time, emergency supplies and equipment might “bump” other freight.

Prescriptions and medications will be delivered on the first available flight.

Transport Canada regulations:

All air passengers are subject to federal aviation regulations. Passengers who do not comply with Transport Canada regulations or refuse to be subject to Cameron Air Service rules, will be refused flight privileges and may be barred from flying on OSTC contracted flights.

Parking at Windsor (Great Lakes Flight Centre) Cameron Air

Short-term parking for passenger drop-off and pick-up is available directly in front of the terminal building

Daily and overnight parking is available (maximum 5 days) directly in front of the terminal building, passengers are requested to leave their keys with the Ticket Agent at the Cameron Air Service counter.

A limited number of long term (all winter) parking spaces are available by contacting the airport administration office. Please contact Jamie Grabijas at (tel) 519-969-2430, ext 460.

Passengers using the long term parking area are requested to contact Great Lakes Flight Centre 24 hours in advance to make arrangements for shuttle between long term parking lot and Great Lakes Flight centre (Cameron Air Gate) Please call 519-969-7052.

Additional Questions

For information on flight status, to make or cancel reservations, please contact the Pelee Island Transportation Ticket Agent located on Pelee Island by calling 519-724-2115, or 1-800-661-2220, or to 519-324-2535 (cell) during business hours only.

Your comments and suggestions regarding airport procedures and flight operations may be directed to Paul Mancini by telephone: (519) 326-5818 or paul.mancini@ontarioferries.com

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